

# PRESS RELEASE

## COVID-19 INFORMATION



**FOR IMMEDIATE RELEASE**  
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### **City of Menifee Encourages New “Skip the Line and Go Online” Services**

MENIFEE, CA– In response to the growing number of local coronavirus cases and Menifee’s continued efforts to provide high levels of customer service, the City has rolled out a new marketing campaign to encourage residents, business owners, visitors and stakeholders to “Skip the Line, and Go Online.” The new marketing campaign encourages customers an enhanced way to save time and quickly access virtual City Hall services and the Zero Stop Shop permit center, from the ease of their home or office. (<https://www.menifeebusiness.com/wp-content/uploads/2020/06/SKIPTHE.pdf> )

Starting on Monday, July 13, City Hall will transition back to virtual city hall services (offering enhanced online services-virtual), over-the-phone, electronic or by mail, and will be closed to the public due to the high rise in COVID-19 cases. In a continued effort to provide services that residents, business owners and visitors have come to expect in Menifee, in-person appointments can still be made starting Wednesday, July 15, between 8am-5pm, by visiting the City’s website, or by calling City Hall at (951) 672-6777. Public access to the city hall facility will be re-evaluated incrementally in relation to the pandemic. The Menifee Police Department offices will remain open to the public.

The City would like to remind its residents and customers, to visit the city’s VIRTUAL CITY HALL webpage, which includes virtual permit activities, and information on project processes for all stages of development, as well as information on Community Services virtual programming during the COVID-19 crisis. (<http://www.cityofmenifee.us/612/Virtual-City-Hall-Permit-Center> )

Menifee City Manager, Armando Villa, states, “the City understands the difficult times we are all living through, and we are proud of City staff and leadership that is working both the crisis and behind the scenes to continue to provide high levels of customer service to our residents and business owners, while ensuring that our city staff remains safe and healthy during the pandemic in order to provide the services our residents have come to expect and enjoy in our growing community.”

For more information on Menifee’s Virtual City Hall services, please visit [www.cityofmenifee.us](http://www.cityofmenifee.us), for COVID-19 information, please visit [www.cityofmenifee.us/coronavirus](http://www.cityofmenifee.us/coronavirus) or please call (951)672-6777 for more information. #StayHealthyMenifee

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**ABOUT MENIFEE:** *Situated in the heart of southern Riverside County along Interstate 215, Menifee is a vibrant, new city of more than 95,000 residents who enjoy a pleasant year-round climate, abundant recreational offerings, reasonably priced housing and convenient proximity to some of Southern California’s premiere attractions and employment centers. Within its 50 square miles, Menifee’s business, retail and entertainment outlets are starting to shape the community’s character and this growing economic base is also contributing favorably to the city’s strong financial position. Menifee’s growing family-oriented population values the city’s ongoing commitment to public safety, community events and smart growth for the future. All of these elements are working together to support the city’s strategic vision to make Menifee one of the state’s most promising new cities.*