



CITY OF MENIFEE

City of Menifee Ad-Hoc Committee for Menifee Senior
Citizens: 2013 Needs Assessment Survey Report

2013 NEEDS ASSESSMENT SURVEY REPORT

To help identify the needs of the thousands of senior residents within the Menifee Community, the City of Menifee Ad-Hoc Committee for Menifee Senior Residents conducted a Needs Assessment Survey. Significant efforts to reach as many senior residents as possible were done. A total of three hundred fifty-two (352) survey results were received. The results from the returned surveys have been compiled and summarized into this report.

City of Menifee
29714 Haun Road
Menifee, CA 92586

Comprehensive Summary of Needs Assessment Survey Results

A total of 352 surveys were received in response to the Needs Assessment Survey conducted in 2013. In total, this represents approximately 1.55% of the total Menifee senior citizen population, including all 55+ residents. By conducting this survey, the Ad-Hoc Committee for Menifee Senior Citizens was able to start to get a sense of what the major concerns/issues are for the senior residents of Menifee.

The following were the main issues/common topics identified through the survey results:

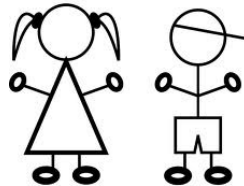
❖ Transportation



Overwhelmingly, transportation was identified as the most important issue/concern by survey respondents. Accessibility to and from the doctor's offices, retail, and amenities were identified as very important.

While a majority of survey respondents (304 of 352, 86%) indicated they drive, augmenting existing transportation options was a need identified throughout various survey questions (Survey Questions #4, #8, #16, 17).

❖ Social and Recreational Opportunities



In general, survey results indicated interest in expanding social and recreational opportunities. Over 55% (Survey Question #5) of survey respondents indicated they currently volunteer (with volunteering ranging from HOAs to hospitals to the library), and another 22% indicating they plan to volunteer in the future. "Additional recreational opportunities", "cultural/recreational/social opportunities" were identified as needs/additional assistance in other survey questions (Survey Questions #4, and 16), indicating the survey's respondents interest in participating in social and recreational opportunities.

❖ Communication



While the primary form of communication for survey respondents was identified as "Word of Mouth", the second most used resource was Menifee E-News. Other primary sources of information include the newspaper, senior center, and City of Menifee website. These responses help establish that while many senior residents still rely on traditional mediums of communication (newspaper, radio), many are also using newer communication tools like e-news. Other survey questions, such as Survey Question #7 and #8, identified senior specific websites, increasing computer literacy, and direct email to seniors, as

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methods to improve information distribution and access to services for senior residents. Computer Use and/or internet access, was the most popular response when asked what senior resident most need assistance with (Survey Question #16), further signaling the interest in using new communication methods.

❖ **Favorite Things about Menifee**



The “quiet ambiance”, “location/proximity to amenities and/or family” and the “small town feel” were the top three things identified by survey respondents as what they liked most about Menifee. Other related responses, such as “small town feel”, “friendly people/overall community” and “senior community”, indicating that while the geographical composition and weather are important factors, it is the personal relationship and people that make the senior community enjoy living in Menifee (Survey Question #3).

❖ **Directory/Resources Guide**



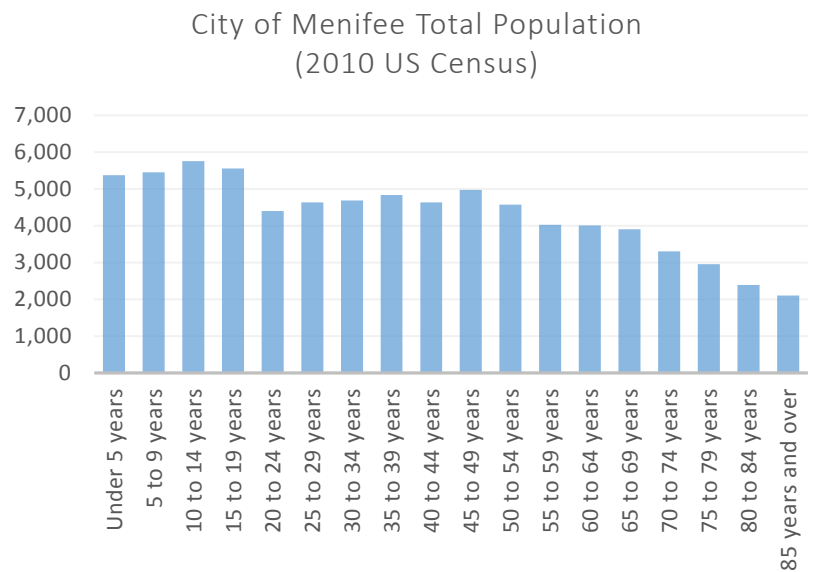
The idea of a senior services directory/resources guide was positively received by survey respondents; over 78% (Survey Question #9) responded a directory of senior services and opportunities would be beneficial.

2010 US CENSUS DATA DEMOGRAPHICS
(US 2010 CENSUS INFORMATION)

Based on the 2010 US Census population statistics, the City of Menifee’s total population was 77,519. Persons of fifty-five (55) years of age or older represented 22,680, or 29.26% of the total population; persons of sixty-five (65) years of age or older represented 14,650, or 18.90% of the total population.

Total Population

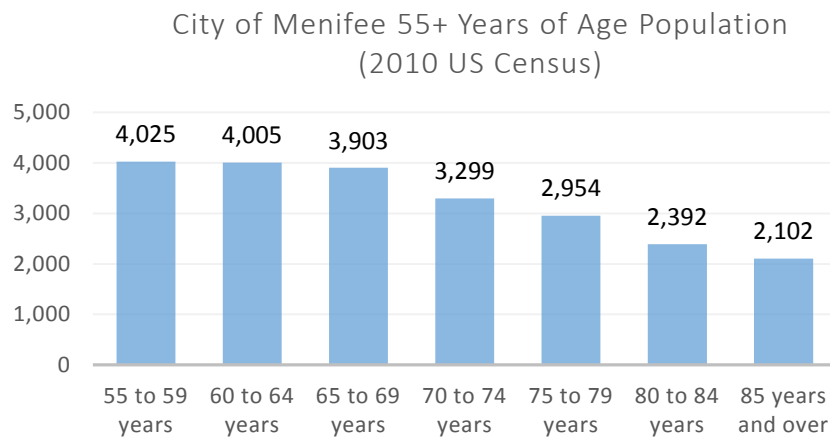
Age Category	Population	Percentage (%)
Under 5 years	5,370	6.90%
5 to 9 years	5,447	7.00%
10 to 14 years	5,751	7.40%
15 to 19 years	5,558	7.20%
20 to 24 years	4,401	5.70%
25 to 29 years	4,629	6.00%
30 to 34 years	4,682	6.00%
35 to 39 years	4,829	6.20%
40 to 44 years	4,631	6.00%
45 to 49 years	4,971	6.40%
50 to 54 years	4,570	5.90%
55 to 59 years	4,025	5.20%
60 to 64 years	4,005	5.20%
65 to 69 years	3,903	5.00%
70 to 74 years	3,299	4.30%
75 to 79 years	2,954	3.80%
80 to 84 years	2,392	3.10%
85 years and over	2,102	2.70%
Grand Total	77,519	100.00%



55+ Years of Age Population

Age Category	Population	Percentage (%)*
55 to 59 years	4,025	17.75%
60 to 64 years	4,005	17.66%
65 to 69 years	3,903	17.21%
70 to 74 years	3,299	14.55%
75 to 79 years	2,954	13.02%
80 to 84 years	2,392	10.55%
85 years and over	2,102	9.27%
Grand Total	22,680	100.00%

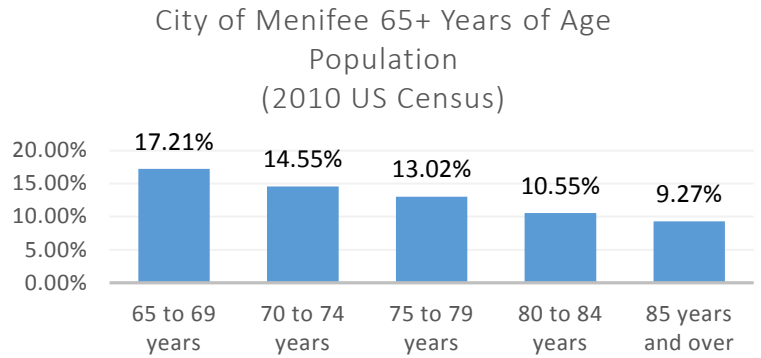
*Percentage of 55+ Years of Age Population



65+ Years of Age Population

Age Category	Population	Percentage (%)*
65 to 69 years	3,903	17.21%
70 to 74 years	3,299	14.55%
75 to 79 years	2,954	13.02%
80 to 84 years	2,392	10.55%
85 years and over	2,102	9.27%
Grand Total	14,650	100.00%

*Percentage of 65+ Years of Age Population



55+ Years of Age Population: By Gender Distribution

Gender	Population	Percentage (%)*
Female	12,871	56.75%
Male	9,809	43.25%
Grand Total	22,680	100.00%

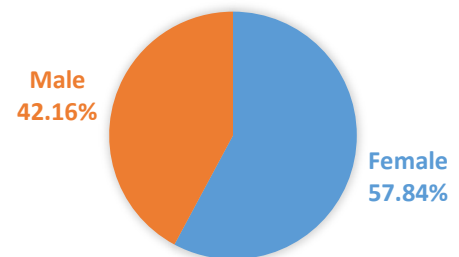
*Percentage of 55+ Years of Age Population



65+ Years of Age Population: By Gender Distribution

Gender	Population	Percentage (%)*
Female	8,474	57.84%
Male	6,176	42.16%
Grand Total	14,650	100.00%

*Percentage of 65+ Years of Age Population



A total of 4,153 persons of 65 years of age or older (28.35%) live alone per the 2010 US Census data.

CITY OF MENIFEE NEEDS ASSESSMENT SURVEY (2013)

A total of three hundred fifty-two (352) surveys were received in response to the City of Menifee Needs Assessment completed in 2013. **This represents approximately 1.55% including all 55+ population.**

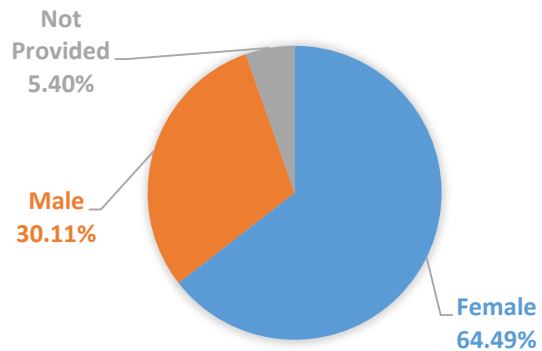
SURVEY DEMOGRAPHICS & STATISTICS

(Survey Questions #1, 2, and About You section of survey)

Based on the survey responses received, what does the existing Menifee senior population look like?

Gender *(Survey Question: About You)*

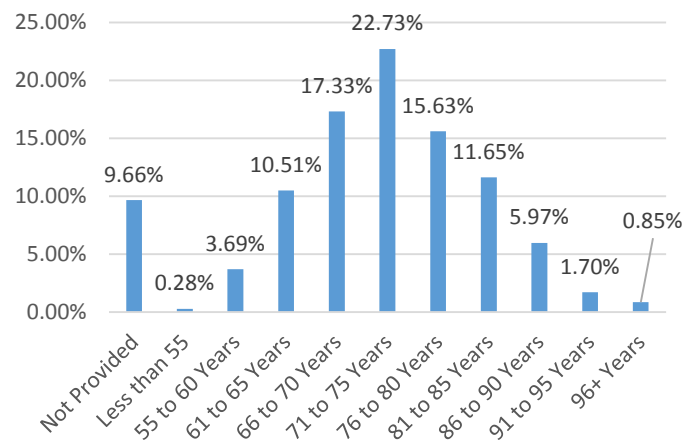
Response	Total	Percentage (%)
Not Provided	19	5.40%
Female	227	64.49%
Male	106	30.11%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

Age *(Survey Question: About You)*

Response	Total	Percentage (%)
Not Provided	34	9.66%
Less than 55	1	0.28%
55 to 60 Years	13	3.69%
61 to 65 Years	37	10.51%
66 to 70 Years	61	17.33%
71 to 75 Years	80	22.73%
76 to 80 Years	55	15.63%
81 to 85 Years	41	11.65%
86 to 90 Years	21	5.97%
91 to 95 Years	6	1.70%
96+ Years	3	0.85%
Grand Total	352	100.00%

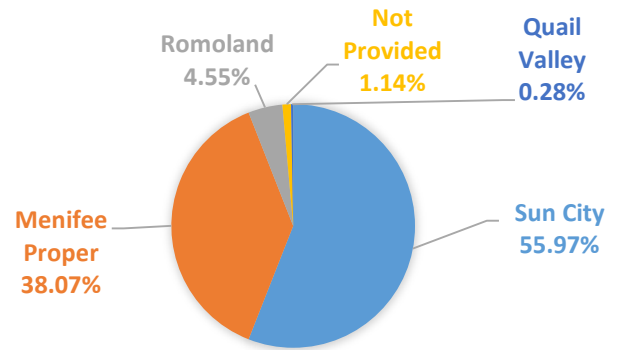


(Based on 352 Surveys Responses Received)

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Reside in which specific Menifee Community (Survey Question: #1)

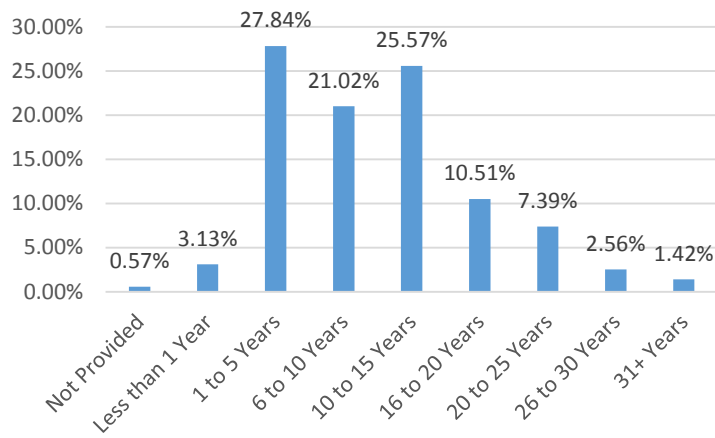
Response	Total	Percentage (%)
Sun City	197	55.97%
Menifee Proper	134	38.07%
Romoland	16	4.55%
Not Provided	4	1.14%
Quail Valley	1	0.28%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

Time Resided in the Community (Survey Question: #2)

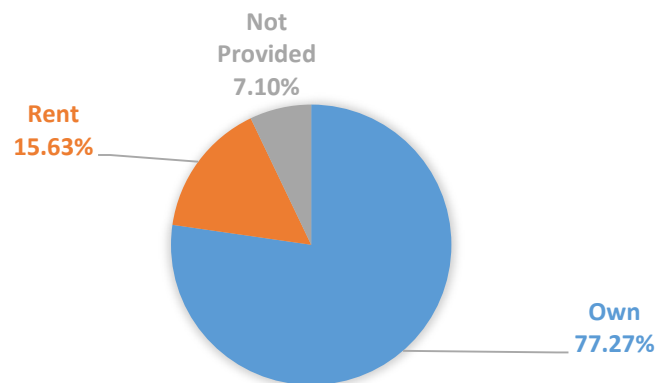
Response	Total	Percentage (%)
Not Provided	2	0.57%
Less than 1 Year	11	3.13%
1 to 5 Years	98	27.84%
6 to 10 Years	74	21.02%
10 to 15 Years	90	25.57%
16 to 20 Years	37	10.51%
20 to 25 Years	26	7.39%
26 to 30 Years	9	2.56%
31+ Years	5	1.42%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

Own or Rent Home (Survey Question: About You)

Response	Total	Percentage (%)
Own	272	77.27%
Rent	55	15.63%
Not Provided	25	7.10%
Grand Total	352	100.00%

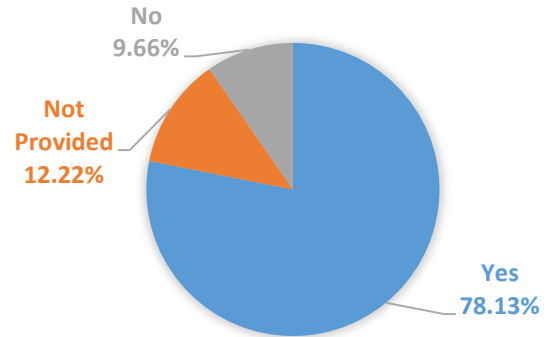


(Based on 352 Surveys Responses Received)

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Rent/Own in age-restricted area of Menifee *(Survey Question: About You)*

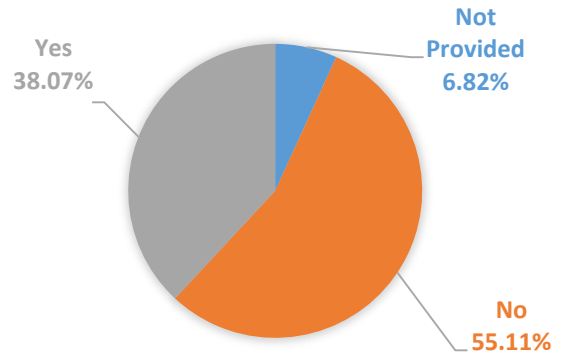
Response	Total	Percentage (%)
Yes	275	78.13%
Not Provided	43	12.22%
No	34	9.66%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

Live Alone *(Survey Question: About You)*

Response	Total	Percentage (%)
No	194	55.11%
Yes	134	38.07%
Not Provided	24	6.82%
Grand Total	352	100.00%

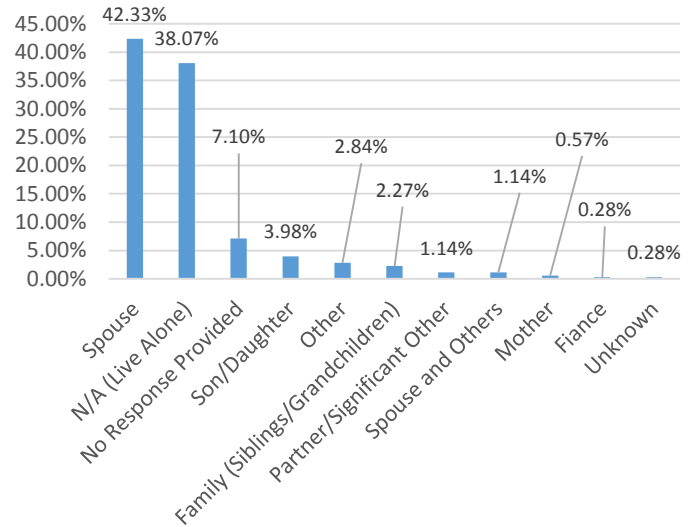


(Based on 352 Surveys Responses Received)

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Living With (Survey Question: About You)

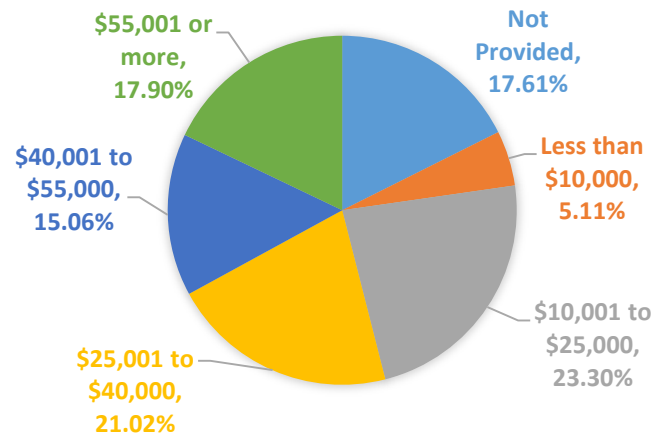
Response	Total	Percentage (%)
Spouse	149	42.33%
N/A (Live Alone)	134	38.07%
No Response Provided	25	7.10%
Son/Daughter	14	3.98%
Other	10	2.84%
Family (Siblings/Grandchildren)	8	2.27%
Partner/Significant Other	4	1.14%
Spouse and Others	4	1.14%
Mother	2	0.57%
Fiancé	1	0.28%
Unknown	1	0.28%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

Household Income (Survey Question: About You)

Response	Total	Percentage (%)
Not Provided	62	17.61%
Less than \$10,000	18	5.11%
\$10,001 to \$25,000	82	23.30%
\$25,001 to \$40,000	74	21.02%
\$40,001 to \$55,000	53	15.06%
\$55,001 or more	63	17.90%
Grand Total	352	100.00%

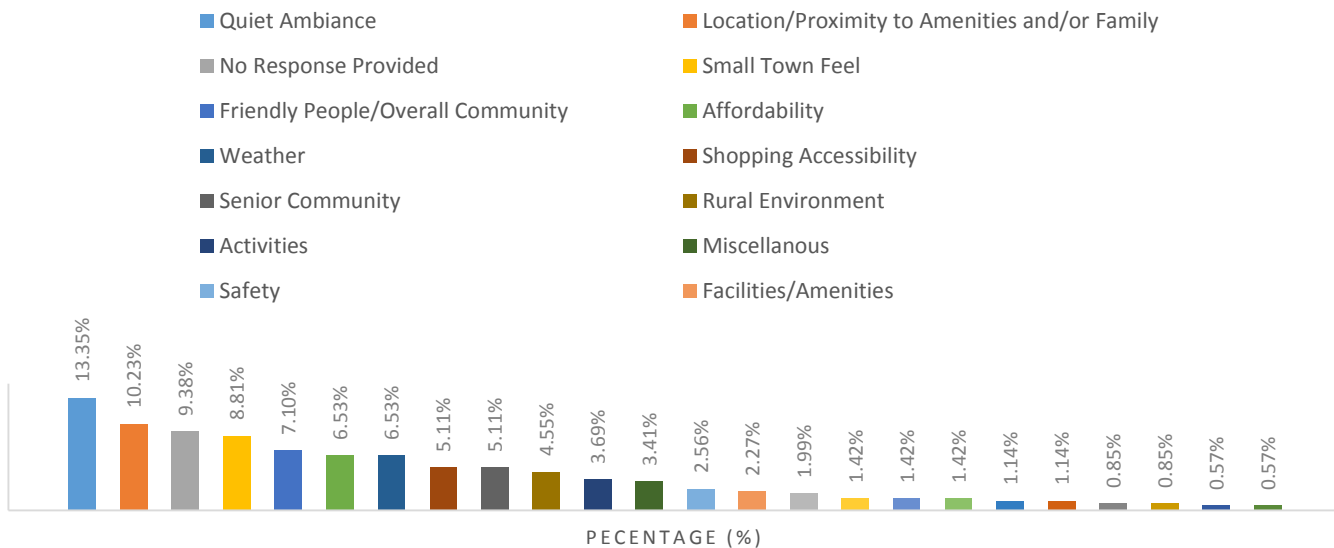


(Based on 352 Surveys Responses Received)

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SURVEY INFORMATION SOURCES, NEEDS, CONCERNS AND SUGGESTIONS
(Survey Questions #3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, and 18)

Response	Total	Percentage (%)
Quiet Ambiance	47	13.35%
Location/Proximity to Amenities and/or Family	36	10.23%
No Response Provided	33	9.38%
Small Town Feel	31	8.81%
Friendly People/Overall Community	25	7.10%
Affordability	23	6.53%
Weather	23	6.53%
Shopping Accessibility	18	5.11%
Senior Community	18	5.11%
Rural Environment	16	4.55%
Activities	13	3.69%
Miscellaneous	12	3.41%
Safety	9	2.56%
Facilities/Amenities	8	2.27%
Open Space and/or Parks	7	1.99%
Neighborhood	5	1.42%
Clean Community	5	1.42%
New Growing Community	5	1.42%
Sun City Community	4	1.14%
Overall Ambiance and/or Pace of Living	4	1.14%
Light Traffic	3	0.85%
Not Many Children	3	0.85%
Library	2	0.57%
Everything	2	0.57%
Grand Total	352	100.00%

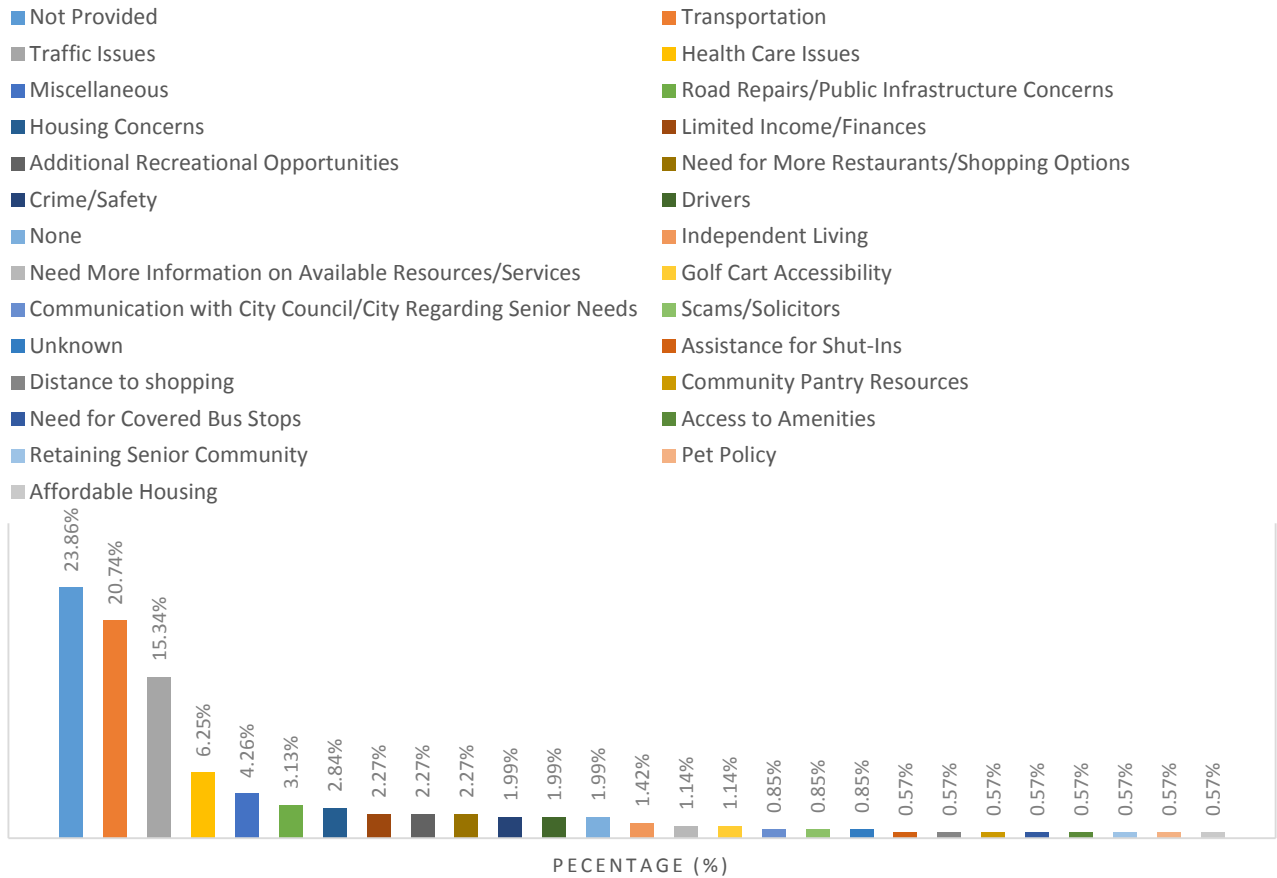


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Challenges Menifee seniors experience (Survey Question: #4)

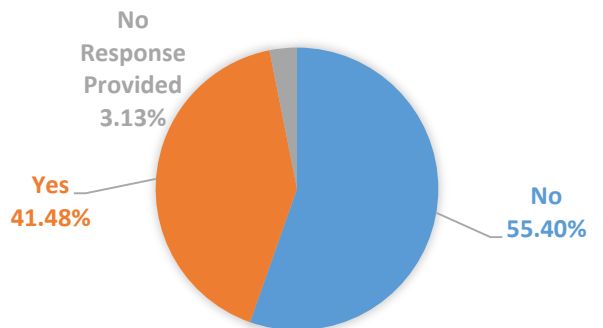
Response	Total	Percentage (%)
Not Provided	84	23.86%
Transportation	73	20.74%
Traffic Issues	54	15.34%
Health Care Issues	22	6.25%
Miscellaneous	15	4.26%
Road Repairs/Public Infrastructure Concerns	11	3.13%
Housing Concerns	10	2.84%
Limited Income/Finances	8	2.27%
Additional Recreational Opportunities	8	2.27%
Need for More Restaurants/Shopping Options	8	2.27%
Crime/Safety	7	1.99%
Drivers	7	1.99%
None	7	1.99%
Independent Living	5	1.42%
Need More Information on Available Resources/Services	4	1.14%
Golf Cart Accessibility	4	1.14%
Communication with City Council/City Regarding Senior Needs	3	0.85%
Scams/Solicitors	3	0.85%
Unknown	3	0.85%
Assistance for Shut-Ins	2	0.57%
Distance to shopping	2	0.57%
Community Pantry Resources	2	0.57%
Need for Covered Bus Stops	2	0.57%
Access to Amenities	2	0.57%
Retaining Senior Community	2	0.57%
Pet Policy	2	0.57%
Affordable Housing	2	0.57%
Grand Total	352	100.00%

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Currently Volunteer in the Community (Survey Question: #5)

Response	Total	Percentage (%)
No	195	55.40%
Yes	146	41.48%
No Response Provided	11	3.13%
Grand Total	352	100.00%

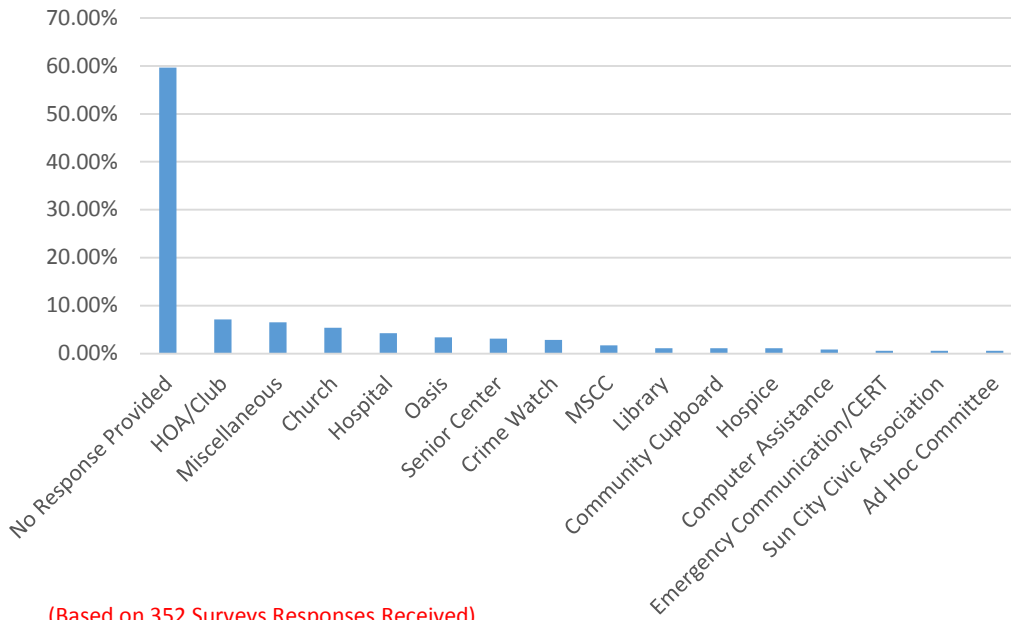


(Based on 352 Surveys Responses Received)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
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Volunteer With: (Survey Question: #5)

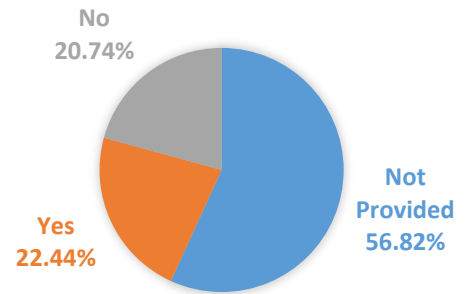
Response	Total	Percentage (%)
No Response Provided	210	59.66%
HOA/Club	25	7.10%
Miscellaneous	23	6.53%
Church	19	5.40%
Hospital	15	4.26%
Oasis	12	3.41%
Senior Center	11	3.13%
Crime Watch	10	2.84%
MSCC	6	1.70%
Library	4	1.14%
Community Cupboard	4	1.14%
Hospice	4	1.14%
Computer Assistance	3	0.85%
Emergency Communication/CERT	2	0.57%
Sun City Civic Association	2	0.57%
Ad Hoc Committee	2	0.57%
Grand Total	352	100.00%



City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
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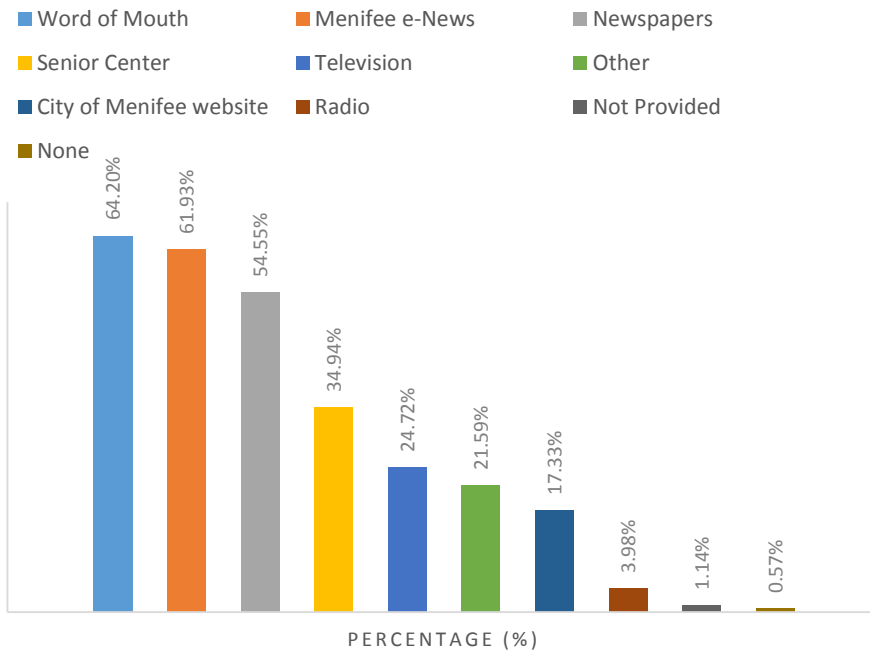
Future Plans to Volunteer: (Survey Question: #5)

Response	Total	Percentage (%)
Not Provided	200	56.82%
Yes	79	22.44%
No	73	20.74%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

Sources the senior community uses for important news about senior information/issues: (Survey Question: #6)
(Please note survey respondent could select one or more options as response)

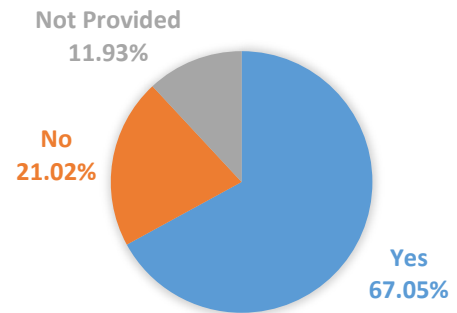


1. Word of Mouth (**64.20%**) (226 of 352 responses)
2. Menifee e-News (**59.73%**) (218 of 352 responses)
3. Newspapers (**54.55%**) (192 of 352 responses)
4. Senior Center (**34.94%**) (123 of 352 responses)
5. Television (**24.72%**) (87 of 352 responses)
6. Other (**21.59%**) (76 of 352 responses)
7. City of Menifee website (**17.33%**) (61 of 352 responses)
8. Radio (**3.98%**) (14 of 352 responses)
9. Not Provided (**1.14%**) (4 of 352 responses)
10. None (**0.57%**) (2 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
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Information received concerning senior issues adequate for needs: (Survey Question: #7)

Response	Total	Percentage (%)
Yes	236	67.05%
No	74	21.02%
Not Provided	42	11.93%
Grand Total	352	100.00%

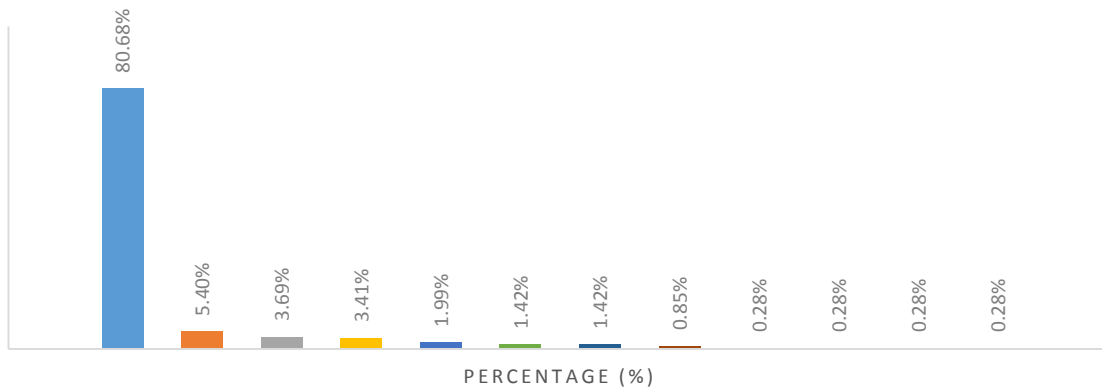


(Based on 352 Surveys Responses Received)

Suggestions for information distribution improvement: (Survey Question: #7)

Response	Total	Percentage (%)
Not Provided	284	80.68%
Miscellaneous	19	5.40%
Improve local news coverage/circulation	13	3.69%
Increase Information on Senior Specific Issues	12	3.41%
Resource Information Guide	7	1.99%
Information Not Always Received	5	1.42%
Increase Frequency	5	1.42%
Increase Advertising	3	0.85%
Disseminate Information at Residential Community Centers	1	0.28%
Update Information on Department Meetings	1	0.28%
Senior Specific Website	1	0.28%
Town Hall Meetings	1	0.28%
Grand Total	352	100.00%

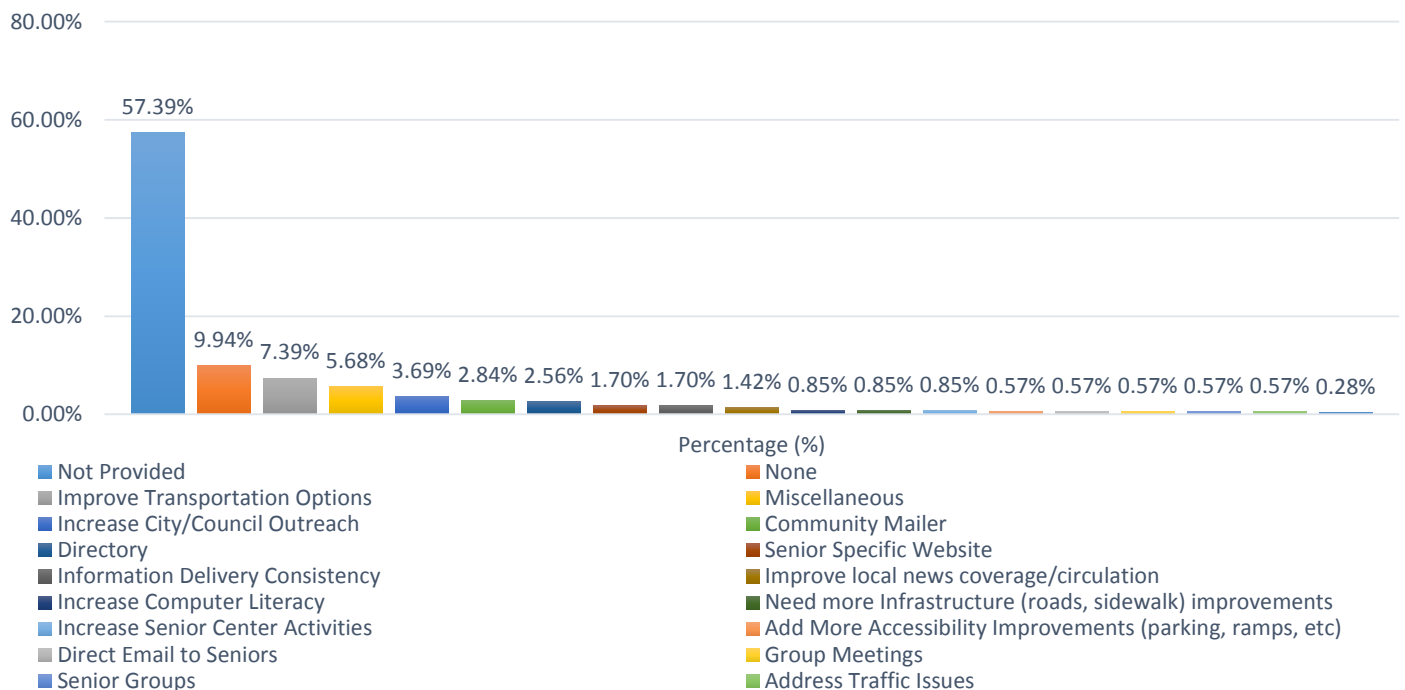
- Not Provided
- Improve local news coverage/circulation
- Resource Information Guide
- Increase Frequency
- Disseminate Information at Residential Community Centers
- Senior Specific Website
- Miscellaneous
- Increase Information on Senior Specific Issues
- Information Not Always Received
- Increase Advertising
- Update Information on Department Meetings
- Town Hall Meetings



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Suggestions to improve access to senior services (Survey Question: #8)

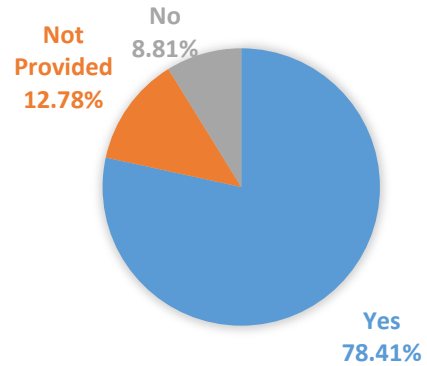
Response	Total	Percentage (%)
Not Provided	202	57.39%
None	35	9.94%
Improve Transportation Options	26	7.39%
Miscellaneous	20	5.68%
Increase City/Council Outreach	13	3.69%
Community Mailer	10	2.84%
Directory	9	2.56%
Senior Specific Website	6	1.70%
Information Delivery Consistency	6	1.70%
Improve local news coverage/circulation	5	1.42%
Increase Computer Literacy	3	0.85%
Need more Infrastructure (roads, sidewalk) improvements	3	0.85%
Increase Senior Center Activities	3	0.85%
Add More Accessibility Improvements (parking, ramps, etc)	2	0.57%
Direct Email to Seniors	2	0.57%
Group Meetings	2	0.57%
Senior Groups	2	0.57%
Address Traffic Issues	2	0.57%
Affordable activities	1	0.28%
Grand Total	352	100.00%



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Benefit from a directory of senior services and opportunities: (Survey Question: #9)

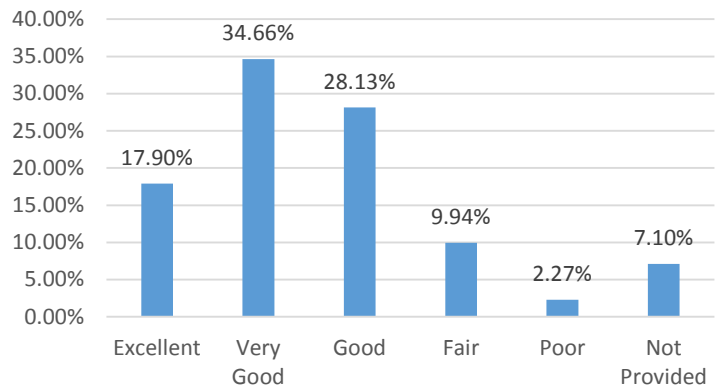
Response	Total	Percentage (%)
Yes	276	78.41%
Not Provided	45	12.78%
No	31	8.81%
Grand Total	352	100.00%



(Based on 352 Surveys Responses Received)

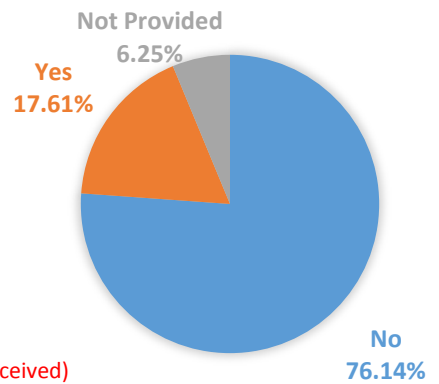
Individual Health Assessment: (Survey Question: #9)

Response	Total	Percentage (%)
Excellent	63	17.90%
Very Good	122	34.66%
Good	99	28.13%
Fair	35	9.94%
Poor	8	2.27%
Not Provided	25	7.10%
Grand Total	352	100.00%



Physically Disabled: (Survey Question: #10)

Response	Total	Percentage (%)
No	268	76.14%
Yes	62	17.61%
Not Provided	22	6.25%
Grand Total	352	100.00%

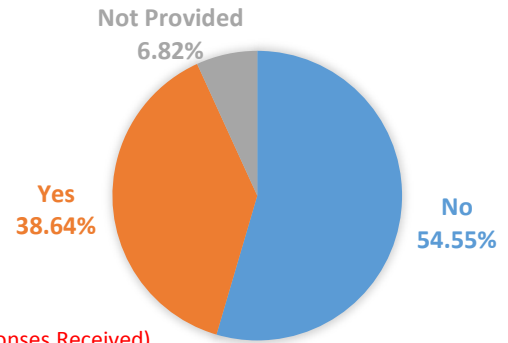


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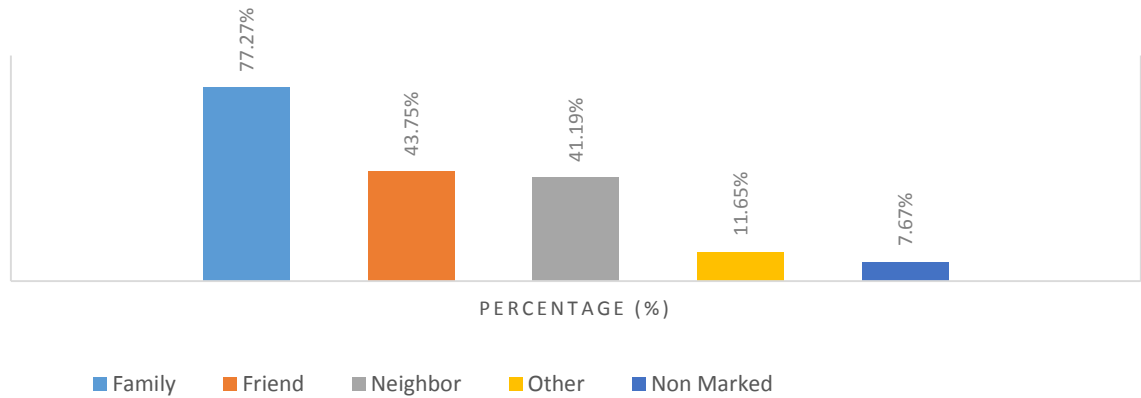
Frequently Eat Alone: (Survey Question: #11)

Response	Total	Percentage (%)
No	192	54.55%
Yes	136	38.64%
Not Provided	24	6.82%
Grand Total	352	100.00%



Turn to in an Emergency: (Survey Question: #12)

(Please note survey respondent could select one or more options as response)

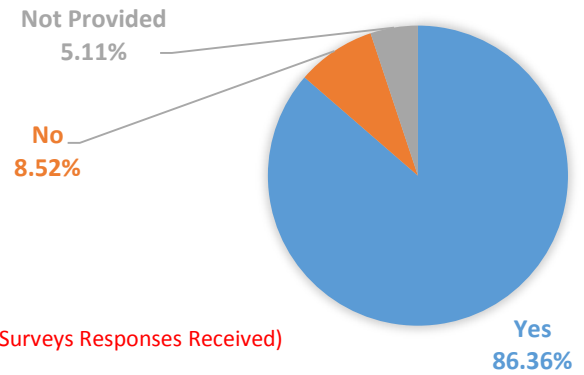


1. Family (**77.27%**) (272 of 352 responses)
2. Friend (**43.75%**) (154 of 352 responses)
3. Neighbor (**41.19%**) (145 of 352 responses)
4. Other (**11.65%**) (41 of 352 responses)
5. None Marked (**7.67%**) (27 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
Needs Assessment Survey

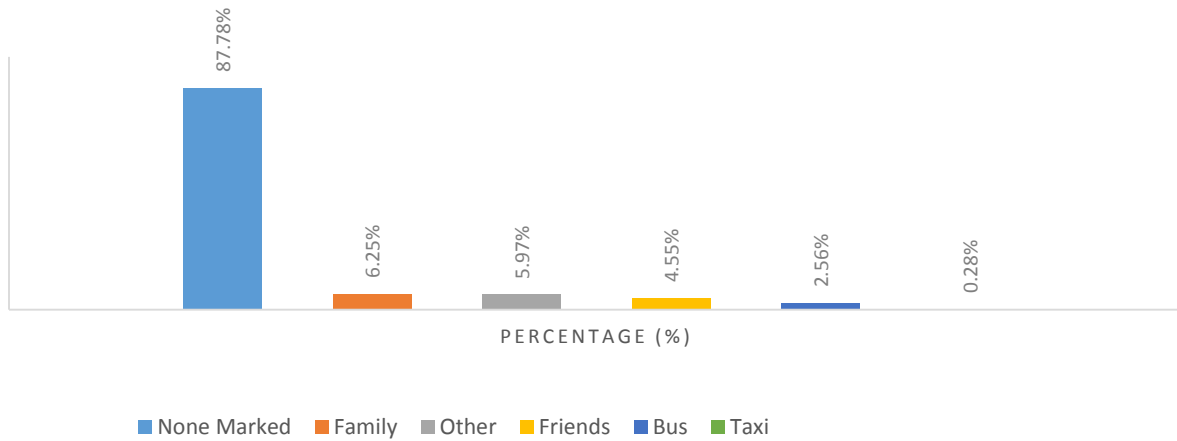
Drive (Survey Question: #13)

Response	Total	Percentage (%)
Yes	304	86.36%
No	30	8.52%
Not Provided	18	5.11%
Grand Total	352	100.00%



Don't drive, transportation for errands appointments, etc are: (Survey Question: #13)

(Please note survey respondent could select one or more options as response)

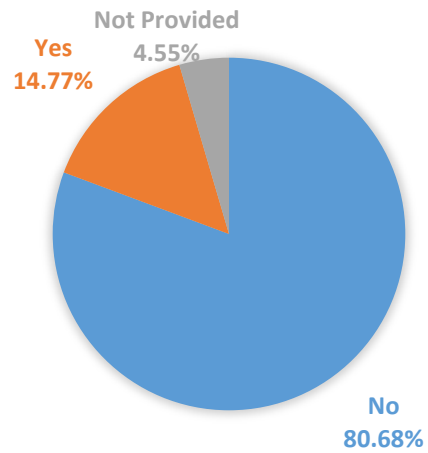


1. None Marked (**87.78%**) (309 of 352 responses)
2. Family (**6.25%**) (22 of 352 responses)
3. Other (**5.97%**) (21 of 352 responses)
4. Friends (**4.55%**) (16 of 352 responses)
5. Bus (**2.56%**) (9 of 352 responses)
6. Taxi (**0.28%**) (1 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
Needs Assessment Survey

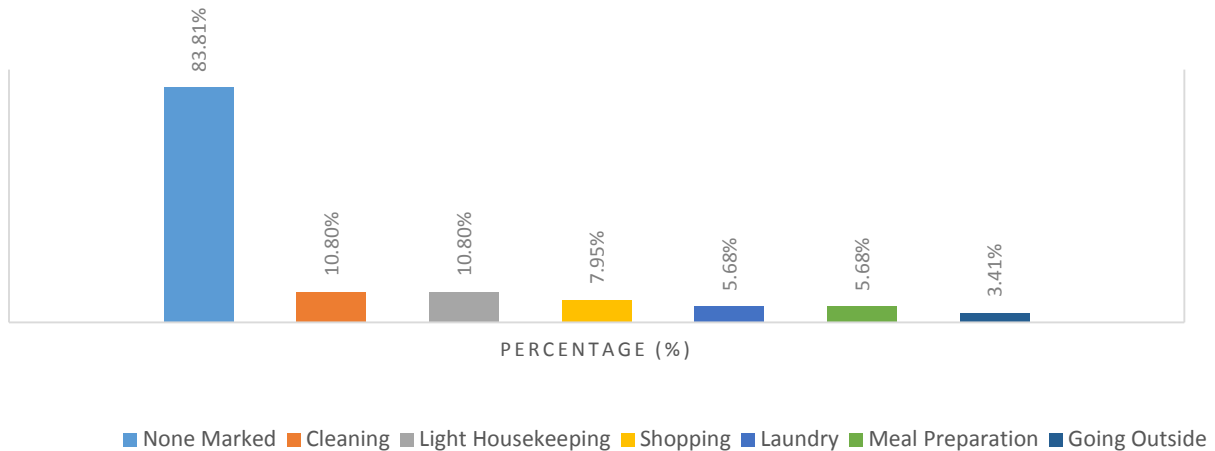
Assistance with activities of daily living: (Survey Question: #14)

Response	Total	Percentage (%)
No	284	80.68%
Yes	52	14.77%
Not Provided	16	4.55%
Grand Total	352	100.00%



Assistance with activities of daily living: (Survey Question: #14)

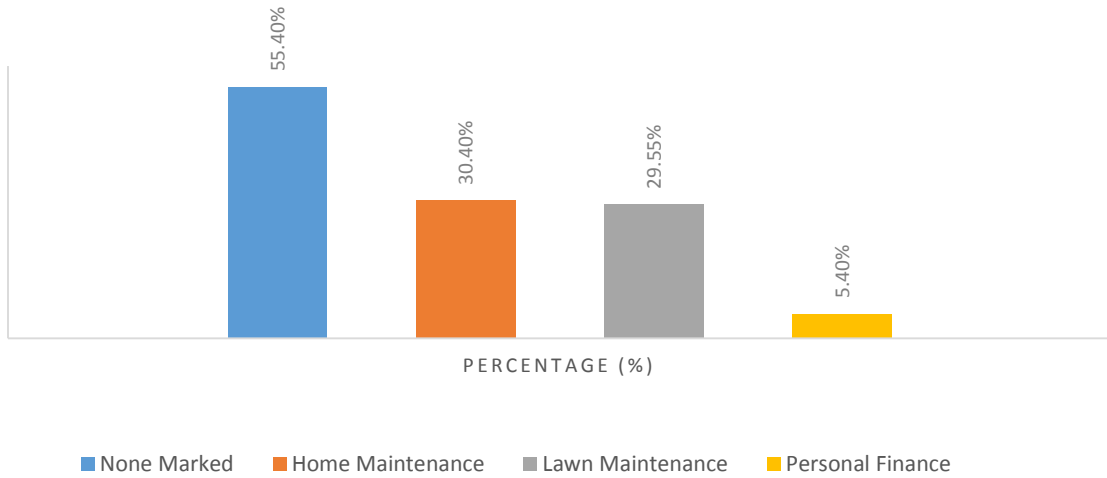
(Please note survey respondent could select one or more options as response)



1. None Marked (**83.81%**) (295 of 352 responses)
2. Cleaning (**10.80%**) (38 of 352 responses)
3. Light Housekeeping (**10.80%**) (38 of 352 responses)
4. Shopping (**7.95%**) (28 of 352 responses)
5. Laundry (**5.68%**) (20 of 352 responses)
6. Meal Preparation (**5.68%**) (20 of 352 responses)
7. Going Outside (**3.41%**) (12 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
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Assistance with activities of daily living: (Survey Question: #15)
(Please note survey respondent could select one or more options as response)

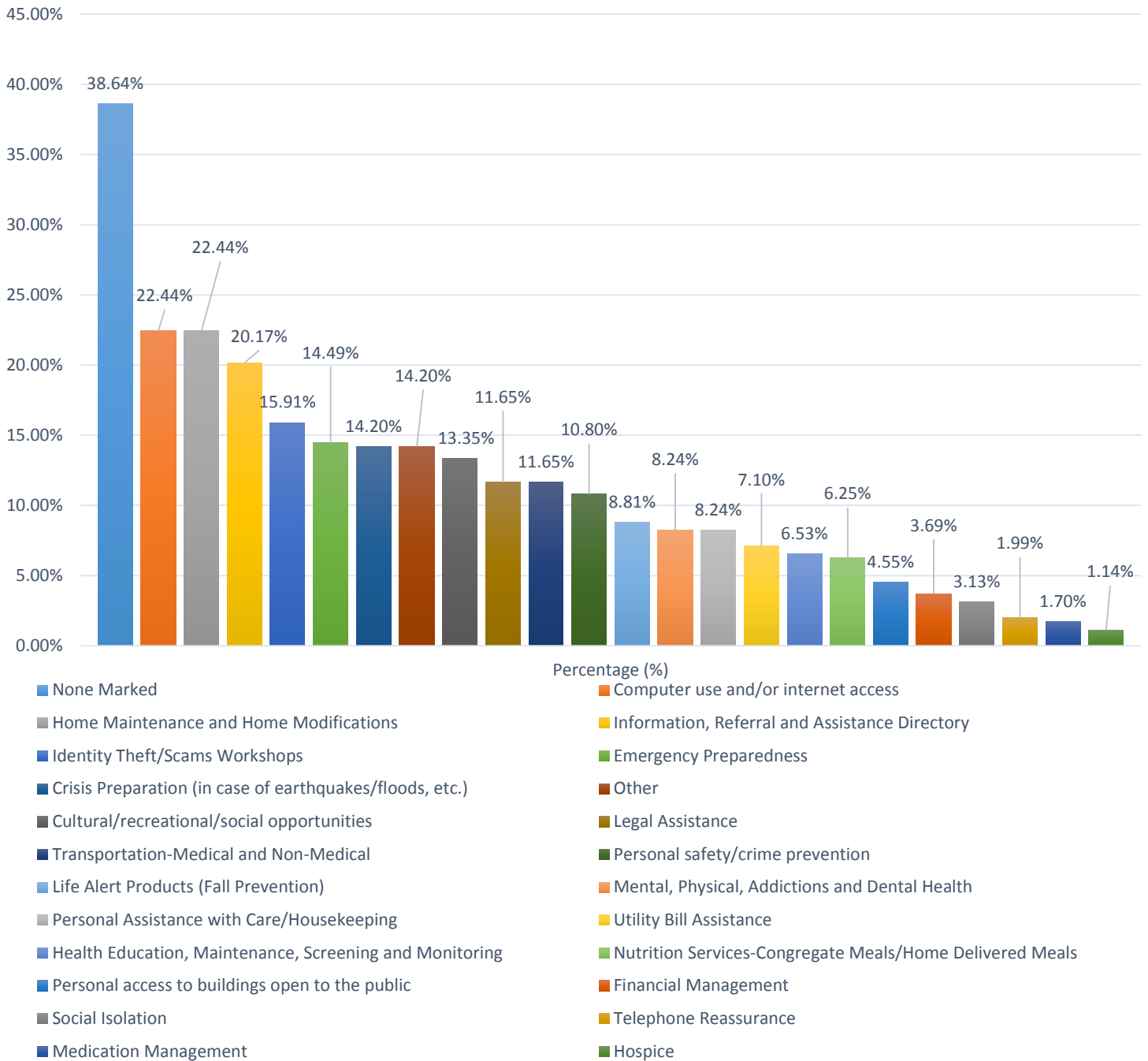


1. None Marked (**55.40%**) (195 of 352 responses)
2. Home Maintenance (**30.40%**) (107 of 352 responses)
3. Lawn Maintenance (**29.55%**) (104 of 352 responses)
4. Personal Finance (**5.40%**) (19 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
Needs Assessment Survey

Additional Assistance: (Survey Question: #16)

(Please note survey respondent could select one or more options as response)

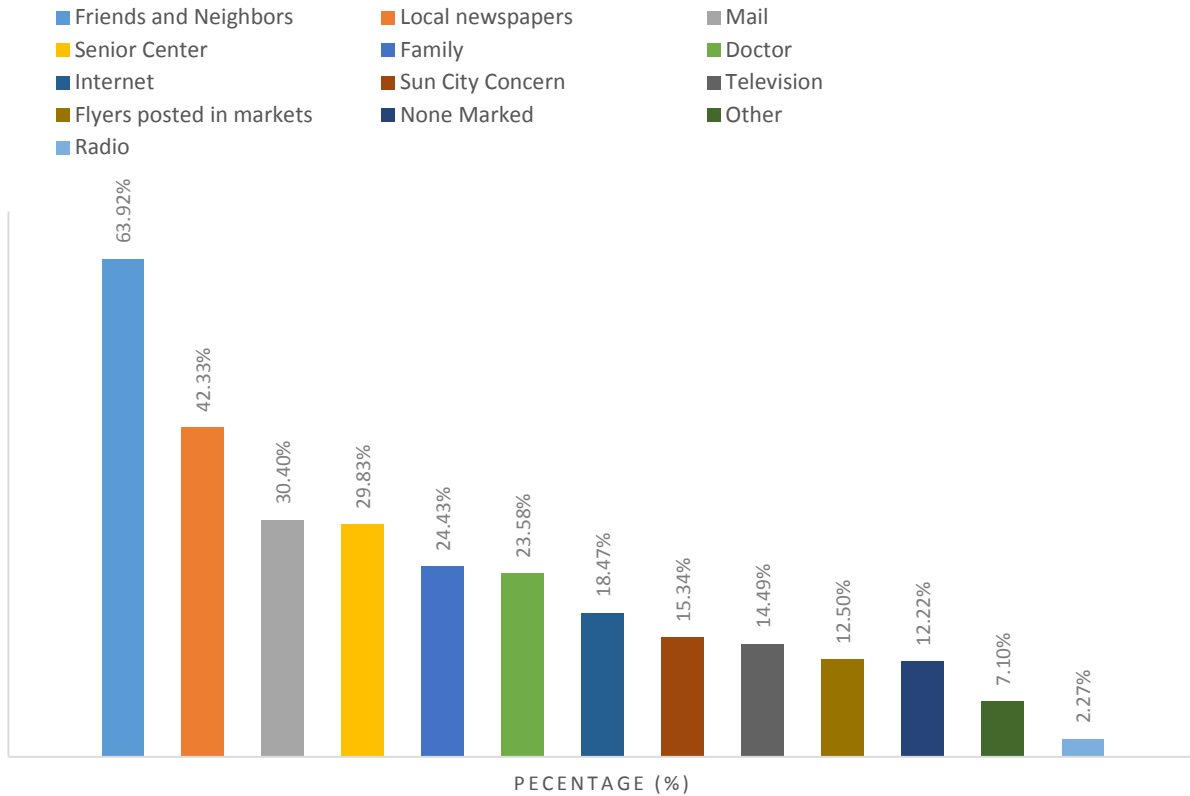


City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
Needs Assessment Survey

1. None Marked (**38.64%**) (136 of 352 responses)
2. Computer use and/or internet access (**22.44%**) (79 of 352 responses)
3. Home Maintenance and Home Modifications (**22.44%**) (79 of 352 responses)
4. Information, Referral and Assistance Directory (**20.17%**) (71 of 352 responses)
5. Identity Theft/Scams Workshops (**15.91%**) (56 of 352 responses)
6. Emergency Preparedness (**14.49%**) (51 of 352 responses)
7. Crisis Preparation (in case of earthquakes/floods, etc.) (**14.20%**) (50 of 352 responses)
8. Other (**14.20%**) (50 of 352 responses)
9. Cultural/recreational/social opportunities (**13.35%**) (47 of 352 responses)
10. Legal Assistance (**11.65%**) (41 of 352 responses)
11. Transportation-Medical and Non-Medical (**11.65%**) (41 of 352 responses)
12. Personal safety/crime prevention (**10.80%**) (38 of 352 responses)
13. Life Alert Products (Fall Prevention) (**8.81%**) (31 of 352 responses)
14. Mental, Physical, Addictions and Dental Health (**8.24%**) (29 of 352 responses)
15. Personal Assistance with Care/Housekeeping (**8.24%**) (29 of 352 responses)
16. Utility Bill Assistance (**7.10%**) (25 of 352 responses)
17. Health Education, Maintenance, Screening and Monitoring (**6.53%**) (23 of 352 responses)
18. Nutrition Services-Congregate Meals/Home Delivered Meals (**6.25%**) (22 of 352 responses)
19. Personal access to buildings open to the public (**4.55%**) (16 of 352 responses)
20. Financial Management (**3.69%**) (13 of 352 responses)
21. Social Isolation (**3.13%**) (11 of 352 responses)
22. Telephone Reassurance (**1.99%**) (7 of 352 responses)
23. Medication Management (**1.70%**) (6 of 352 responses)
24. Hospice (**1.40%**) (4 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
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Current sources for services and resources needed: (Survey Question: #18)
(Please note survey respondent could select one or more options as response)



1. Friends and Neighbors (**63.92%**) (225 of 352 responses)
2. Local newspapers (**42.33%**) (149 of 352 responses)
3. Mail (**30.47%**) (107 of 352 responses)
4. Senior Center (**29.83%**) (105 of 352 responses)
5. Family (**24.43%**) (86 of 352 responses)
6. Doctor (**23.58%**) (83 of 352 responses)
7. Internet (**18.47%**) (65 of 352 responses)
8. Sun City Concern (**15.34%**) (54 of 352 responses)
9. Television (**14.49%**) (51 of 352 responses)
10. Flyers posted in markets (**12.50%**) (44 of 352 responses)
11. None Marked (**12.22%**) (43 of 352 responses)
12. Other (**7.10%**) (25 of 352 responses)
13. Radio (**2.27%**) (8 of 352 responses)

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
Needs Assessment Survey

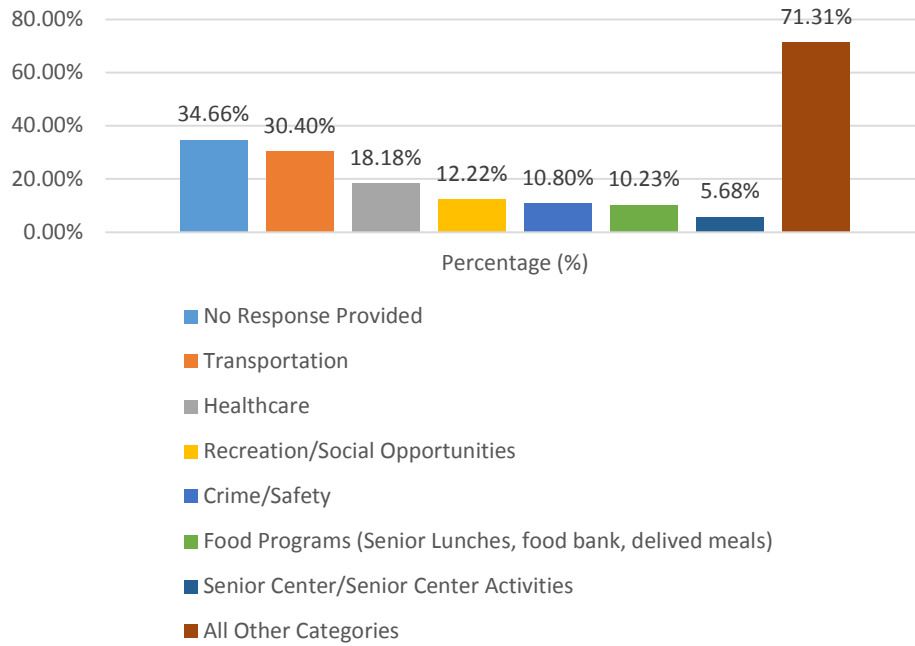
Senior Services (Top Priorities): *(Survey Question: #17)*

(Please note survey respondent was asked to list top six (6) senior services priorities, all responses have been compiled regardless of priority order, and are summarized as follows)

Response		Percentage (%)
No Response Provided	122 of 352 Survey Respondents	34.66%
Transportation	107 of 352 Survey Respondents	30.40%
Healthcare	64 of 352 Survey Respondents	18.18%
Miscellaneous	57 of 352 Survey Respondents	16.19%
Recreation/Social Opportunities	43 of 352 Survey Respondents	12.22%
Crime/Safety	38 of 352 Survey Respondents	10.80%
Food Programs (Senior Lunches, food bank, delived meals)	36 of 352 Survey Respondents	10.23%
Senior Center/Senior Center Activities	20 of 352 Survey Respondents	5.68%
Additional Retail/Shopping Options	20 of 352 Survey Respondents	5.68%
Information Resources/Directory	14 of 352 Survey Respondents	3.98%
Infrastructure (streets, sidewalks)	13 of 352 Survey Respondents	3.69%
Assistance at Home for Seniors	12 of 352 Survey Respondents	3.41%
Assistance for "Shut-In"/Live Alone seniors	12 of 352 Survey Respondents	3.41%
Movie Theater	12 of 352 Survey Respondents	3.41%
Accessibility Improvements (ramps, push buttons, parking spots)	11 of 352 Survey Respondents	3.13%
Financial Assistance	10 of 352 Survey Respondents	2.84%
Traffic	9 of 352 Survey Respondents	2.56%
Additional Restaurants	9 of 352 Survey Respondents	2.56%
Legal Assistance	8 of 352 Survey Respondents	2.27%
Housing Affordability	7 of 352 Survey Respondents	1.99%
Landscape/Yard Assistance	7 of 352 Survey Respondents	1.99%
Emergency Services/911 Response	5 of 352 Survey Respondents	1.42%
Menifee Sun City Concern	4 of 352 Survey Respondents	1.14%
Scams/Solicitors	4 of 352 Survey Respondents	1.14%
Ambulance Services	4 of 352 Survey Respondents	1.14%
Covered Bus Stops	4 of 352 Survey Respondents	1.14%
Affordable Housing	4 of 352 Survey Respondents	1.14%
Home Repair Assistance	4 of 352 Survey Respondents	1.14%
Communication	3 of 352 Survey Respondents	0.85%
Discount (Retail/Shopping) Programs for seniors	3 of 352 Survey Respondents	0.85%
Preserve Senior Community	3 of 352 Survey Respondents	0.85%
Pet Policy	2 of 352 Survey Respondents	0.57%
Crime Safety	2 of 352 Survey Respondents	0.57%
Services for the Homeless	2 of 352 Survey Respondents	0.57%
Golf Cart Access	2 of 352 Survey Respondents	0.57%
Code Enforcement	2 of 352 Survey Respondents	0.57%
Library	2 of 352 Survey Respondents	0.57%

City of Menifee: Ad-Hoc Committee For Menifee Senior Citizens
Needs Assessment Survey

Top Six (6) Priorities:



Any additional Suggestions/Comments/Concerns: (Survey Question: #19)

Please note responses to Question #19 were open ended, reference is made to individual survey responses for additional information.



CITY OF MENIFEE
AD HOC COMMITTEE FOR MENIFEE SENIOR CITIZENS
NEEDS ASSESSMENT SURVEY

The Mayor's Ad Hoc Committee for Menifee Senior Citizens is conducting an important, confidential survey to help assess the needs of Menifee senior citizens. Your help in completing this survey will be greatly appreciated. **Deadline to return survey is Friday, November 1, 2013.** Return completed surveys to the following locations:

Menifee City Hall, 29714 Haun Road
Kay Cenicerros Senior Center, 29995 Evans Road
Community Access Center, 27070 Sun City Boulevard
Menifee Sun City Concern, 26842 Cherry Hills Boulevard
Your local HOA office

1. In which Menifee community do you live? *(Please check one)*
 - Menifee Proper
 - Sun City
 - Quail Valley
 - Romoland

2. How long have you lived in the community? _____

3. What do you like best about living in Menifee?

4. In your opinion, what challenges do Menifee seniors experience?

5. Do you currently volunteer in the community? YES or NO
If YES, where do you volunteer? _____
If NO, do you plan to engage in your community in the future? YES or NO

6. How do you currently receive important news about senior information/issues like?
(Please check all applicable)

<input type="checkbox"/> Senior Center	<input type="checkbox"/> Television
<input type="checkbox"/> City of Menifee website	<input type="checkbox"/> Radio
<input type="checkbox"/> Menifee e-news	<input type="checkbox"/> Word of Mouth
<input type="checkbox"/> Menifee Matters Newsletter	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Newspapers	



CITY OF MENIFEE
AD HOC COMMITTEE FOR MENIFEE SENIOR CITIZENS
NEEDS ASSESSMENT SURVEY

7. Is the information you currently receive concerning senior issues adequate for your needs? **YES** or **NO** (If you answered NO, please explain)
How could it be improved: _____

8. Do you have suggestions to improve access to senior services?

9. Would a directory of senior services and opportunities benefit you?
YES or **NO**

9. Compared to others in your age group, how would you describe your usual state of health? *(Please check one)*
 Excellent
 Very Good
 Good
 Fair
 Poor

10. Are you physically disabled? YES or NO

11. Do you frequently eat alone? YES or NO

12. To whom would you turn in an emergency? *(Please check all applicable)*
 Family
 Friend
 Neighbor
 Other: _____

13. Do you drive? **YES** or **NO** If NO, what means of transportation do you use for errands, appointments, etc? *(Please check all applicable)*
 Bus
 Taxi
 Family
 Friends
 Other: _____



CITY OF MENIFEE
AD HOC COMMITTEE FOR MENIFEE SENIOR CITIZENS
NEEDS ASSESSMENT SURVEY

14. Do you need assistance to perform activities of daily living? YES or NO

(Please check all applicable)

- Meal Preparation
- Shopping
- Cleaning
- Laundry
- Light Housekeeping
- Going Outside

15. Do you need assistance with: *(Please check all applicable)*

- Lawn Maintenance
- Home Maintenance
- Personal Finance

16. Do you need assistance with any of the following? *(Please check all applicable)*

- Crisis Preparation (in case of earthquakes/floods, etc.)
- Computer use and/or internet access
- Cultural/recreational/social opportunities
- Emergency Preparedness
- Financial Management
- Health Education, Maintenance, Screening and Monitoring
- Home Maintenance and Home Modifications
- Hospice
- Housing (Affordable)
- Identity Theft/Scams Workshops
- Information, Referral and Assistance Directory
- Legal Assistance
- Life Alert Products (Fall Prevention)
- Medication Management
- Mental, Physical, Addictions and Dental Health
- Nutrition Services-Congregate Meals/Home Delivered Meals
- Personal Assistance with Care/Housekeeping
- Personal access to buildings open to the public
- Personal safety/crime prevention
- Transportation-Medical and Non-Medical
- Social Isolation
- Telephone Reassurance
- Utility Bill Assistance
- Other: _____



CITY OF MENIFEE
AD HOC COMMITTEE FOR MENIFEE SENIOR CITIZENS
NEEDS ASSESSMENT SURVEY

17. Please list the senior services you consider a high priority in Meniffee (with "1" being highest priority).

- 1. _____
- 2. _____
- 3. _____
- 4. _____
- 5. _____
- 6. _____

18. How do you currently find out about services and resources you need?
(Please check all applicable)

- Family
- Doctor
- Friends and Neighbors
- Senior Center
- Mail
- Flyers posted in markets
- Sun City Concern
- Local newspapers
- Radio
- Television
- Internet
- Other: _____

19. Any questions, comments, concerns, and/or suggestions you may wish to share with us?



CITY OF MENIFEE
AD HOC COMMITTEE FOR MENIFEE SENIOR CITIZENS
NEEDS ASSESSMENT SURVEY

ABOUT YOU

Finally, we would like to find out a little about you. Remember that this information is entirely confidential and anonymous. It is for statistical purposes only.

Male Female

Age: _____

Do You Live Alone? YES or NO

Whom do you live with? _____

Do you RENT or OWN home? *(Please check one)*

Do you rent or own in an age restricted area of Meniffee? YES or NO

Household Annual Income? *(Please check one)*

- Less than \$10,000
- \$10,001 to \$25,000
- \$25,001 to \$40,000
- \$40,001 to \$55,000
- \$55,001 or more

**THANK YOU VERY MUCH FOR HELPING US UNDERSTAND THE NEEDS OF
SENIORS IN THE CITY OF MENIFEE.
YOUR ASSISTANCE IS GREATLY APPRECIATED.**