

Ad Hoc Committee for  
Menifee Senior Citizens



**Senior Needs Assessment Survey (2013) Results**

Presented By:

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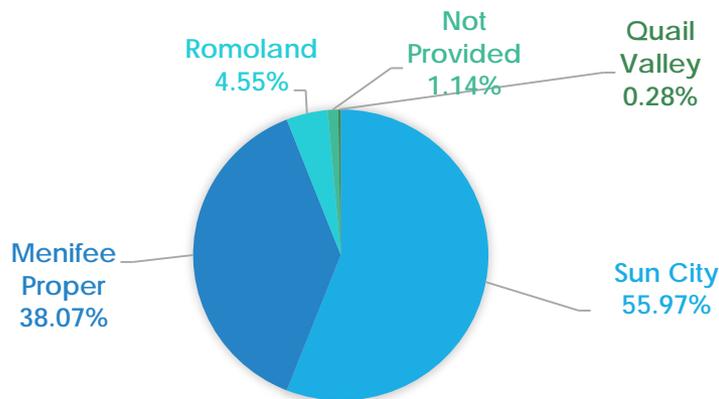
The Ad Hoc Committee for Menifee Senior Citizens was formed in 2013 for the purposes of:

- ❖ Conducting a Needs Assessment Survey;
- ❖ Identifying seniors' needs;
- ❖ Informing seniors about community services;

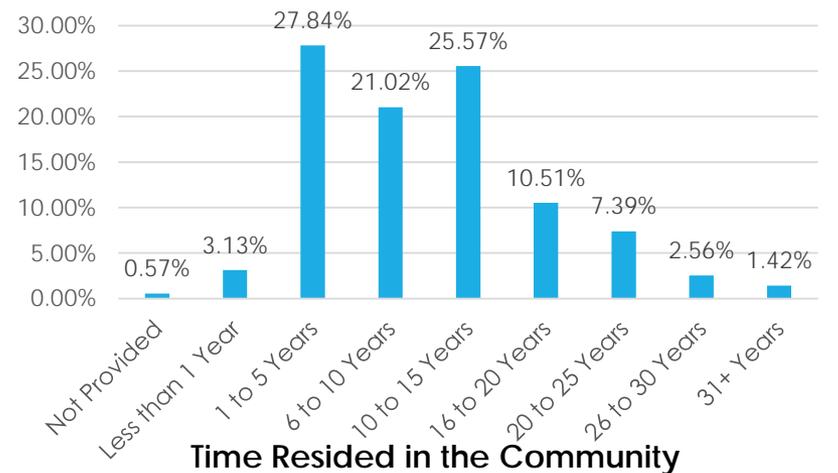
The Needs Assessment Survey was completed in the fall of 2013.

# Needs Assessment Survey Results

- Committee Members went to HOA meetings and 55+ communities to distribute surveys. Surveys were also available on City's website and at Menifee City Hall, Kay Cenicerros Senior Center, Community Access Center, and Menifee Sun City Concern.
- A total of 352 surveys were received.
- Representing approximately 1.55% of the total Menifee senior citizen population, including all 55+ residents.
- The Ad-Hoc Committee was able to get a sense of what the major senior citizen concerns and issues are in Menifee.
- The Survey results will identify and summarize the main concerns and issues



Reside in which specific Menifee Community



Time Resided in the Community

# Transportation

- Overwhelmingly, transportation was identified as the most important issue/concern by survey respondents. Accessibility to and from the doctor's offices, retail, and amenities were identified as very important.
- While a majority of survey respondents (304 of 352, 86%) indicated they drive, augmenting existing transportation options was a need identified throughout various survey questions.



# Social and Recreational Opportunities

- Survey results indicated interest in expanding existing social and recreational opportunities for seniors.
- Over 55% of respondents indicated they currently volunteer (with volunteering ranging from HOAs to hospitals to the library), and another 22% indicating they plan to volunteer in the future.
- Respondents indicated interest in participating in Additional cultural/recreational/social opportunities.



# Communication



- Primary forms of communication for survey respondents was identified on order: Word of Mouth, Menifee E-News, newspaper, senior center, and City of Menifee website.
- Many senior residents still rely on traditional mediums of communication (newspaper, word of mouth), while others are also using newer communication like Menifee E-News and Menifee Website.
- Survey results identified potential methods to improve information distribution and access to services for senior residents by utilizing: senior specific webpage, increasing computer literacy, and direct email to seniors.
- The most popular response when asked what senior resident most need assistance with, was Computer Use and/or internet access, further signaling the interest in using new communication methods.

# Favorite Things about Menifee

- The top three things identified by survey respondents as what they liked most about Menifee were: “quiet ambiance”, “location/proximity to amenities and/or family” and the “small town feel”.
- Other related responses, such as “small town feel”, “friendly people/overall community” and “senior community”, indicate that geographical composition and weather are important factors, it is the personal relationship and people that make the senior community enjoy living in Menifee.



# Ad-Hoc Committee Recommendations



**Transportation:** Research what existing programs, if any that can help address transportation concerns. Options to consider: Trolley services with centrally located stop points, partnerships with other agencies (County & RTA).

**Communication:** Work on expanding current Menifee area coverage within the local newspaper.

- Organize town hall meetings specifically focused on senior issues/concerns.
- Work on expanding community involvement/participation.
- Senior Info webpage: Set-up webpage/section of City website specifically dedicated to senior info.

**Directory/Resource Guide:** Create a guide that aligns with Senior Info/Issues/Concerns in conjunction with website/section of City website.

- Coordinate a good distribution of directory/resource guide to make sure as many people as possible receive a copy.

# Ad-Hoc Committee

## General Concerns

- Sun City Shopping Centers needs revitalization/better inspections.
- “The Core” is changing, with younger residents, need to be aware of what this means to the community.
- Safety/Crime concerns throughout the community. As new development comes in and the community continues to grow, the impacts of law enforcement needs should be reviewed/accounted for.

# Future Actions

- Survey results will be incorporated into the Parks, Trails, Open Space and Recreation Master Park Plan process.
- Creation of a Senior Advisory Committee.
- On July 1, 2014 City will assume operation of Kay Cenicerros Senior Center.

## Questions and Comments